

Safety. Reliability. Hospitality.



## **Protecting Ours And Yours**

Welcome back! The safety of our employees, guests and community is our top priority. We respectfully request you to do your part of the promise as we do ours to ensure everyone's well-being. Let's work together to continue to stop the spread.

### **Our Promise To You**

- We maintain aggressive cleaning protocols throughout the facility by cleaning and sanitizing:
  - o Common areas and high touch surfaces regularly
  - o Items and places used by other guests after every use
- We administer health surveys to all staff prior to their shift starting
- We adhere to social distancing guidelines established for our facility
- · We provide readily available hand sanitizer or hand washing stations
- We train all our employees on the necessary measures that ensure the safety of our guests and staff
- We use masks and personal protective equipment, where and when practical to do so
- We are available to speak with you directly about any questions or concerns you may have to make your experience the best it can be

### **Your Promise To Us**

- You follow the guidance provided on the signs located in our facility outlining:
  - o Social distancing
  - o Practicing good hygiene
  - o Wearing a mask, when practical to do so
- You stay home and plan another time to visit, if you have been:
  - o Experiencing symptoms of COVID-19 (fever, cough, or shortness of breath)
  - o Exposed to COVID-19 recently
  - o Diagnosed with underlying health conditions
  - o Concerned about contracting COVID-19

If you have any questions about the Pocono Promise, please ask for a manager who will be happy to assist you.

#### **More About The Pocono Promise**

The Pocono Promise is a set of voluntary commitments by local businesses to its employees and customers for the COVID-19 recovery period. When customers see The Pocono Promise, they know that the business has committed to following the guidelines set forth by federal, state & local agencies to protect the health and well-being of the employees and customers. They play a key leadership role in protecting their community and stopping the spread of COVID-19. Pocono Mountain Visitors Bureau makes no warranties with respect to the ultimate effectiveness of the Pocono Promise program, and assumes no responsibility for assuring compliance by any business with such guidelines.

# #PoconoPromise #PoconosTogether #PoconoProud











